

## Electronic Patent Application Fee Transmittal

Application Number:	10602287			
Filing Date:	24-Jun-2003			
Title of Invention:	Method for managing resources in a multi-channelled customer service environment			
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Filer:	Richard A. Hinson/Sarah Scott			
Attorney Docket Number:	BOC9-2003-0013 (383)			
Filed as Large Entity				
<b>Utility Filing Fees</b>				
Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
<b>Basic Filing:</b>				
<b>Pages:</b>				
<b>Claims:</b>				
<b>Miscellaneous-Filing:</b>				
<b>Petition:</b>				
<b>Patent-Appeals-and-Interference:</b>				
Post-Allowance-and-Post-Issuance:				
<b>Extension-of-Time:</b>				

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
<b>Miscellaneous:</b>				
Request for continued examination	1801	1	810	810
<b>Total in USD (\$)</b>				<b>810</b>